



BUSSELTON WATER

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## MEDIA RELEASE

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*[4 May, 2010]*

### Busselton Water Annual Survey on again

Busselton Water has once again invited customers, randomly selected, to provide feedback on the water supply and service it provides.

Over the past decade, Busselton Water has conducted its annual survey to assist in ensuring it continues to meet local needs. These surveys have had an excellent response rate of around 30% which is double the industry standard of around 15%.

This year, customers who provide their feedback are in for the chance to win a \$500 voucher to spend at Busselton Mitre 10 on water saving products.

“The surveys provide Busselton Water with valuable input on how to improve our communications and service. I encourage all those who receive a copy of the survey to please complete and return it”, Chairman David Reid stated.

“Busselton Water is here for the long haul and through active community participation, such as the annual survey, Busselton Water has a much better understanding of community needs and expectations, to better manage our water future”, said Mr Reid.

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